



Welcome
to ULTIQA Air on Broadbeach

ULTIQA
AIR ON BROADBEACH

WELCOME

Dear Guest,

We are delighted you have chosen ULTIQA Air on Broadbeach for your stay on the Gold Coast.

The spectacular beach views from your apartment in ULTIQA Air on Broadbeach will have you entranced from the moment you arrive. The resort is located in the heart of Broadbeach, soaring above the boutique Oasis Shopping Centre, Broadbeach pedestrian mall and a vibrant, cosmopolitan hub lined with world-class cafés, restaurants, boutique shopping and nightlife.

Take a short stroll to the Pacific Fair Shopping Centre where you'll find Event Cinemas, more dining options, more department stores and of course luxury global brands on display.

ULTIQA Air on Broadbeach is accessible to all the Gold Coast theme parks such as Movie World, Sea World, Dreamworld and Wet 'N' Wild and there are many championship golf courses within easy driving distance such as the famous Royal Pines Golf course.

Please feel free to peruse the contents of this compendium as there is an array of helpful information about the resort, the surrounding areas and attractions.

Should you have any further questions, please do not hesitate to contact reception by dialling '9'.

Again, welcome and we wish you a very pleasant stay.
ULTIQA Air on Broadbeach

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RESORT INFORMATION

ARRIVAL / DEPARTURE TIME

Check In: 2:00pm | Check out: 10:00am

If you have late travel connections, you are welcome to store your luggage at reception and use the facilities of the resort. Please discuss with reception late check-out options (fees may apply). If you plan on leaving before 9am, please return your keys to the key return box at the lower right end of the Letterboxes.

BANKING FACILITIES

There are a number of banking facilities within the vicinity of the resort, including those located at Pacific Fair Shopping Centre.

BODY CORPORATE BYLAWS

ULTIOA Air on Broadbeach Resort apartments are individually owned and managed under a Body Corporate Structure. By-Laws are set and established for the comfort and enjoyment of both residents and guests and must be adhered to at all times.

Typical By-Laws that may affect yours stay are:

- No Pets are permitted.
- Noise levels are maintained so as to not disturb other residents or guests. Noise is to be kept to a minimum between 10:00pm and 7:00am. Guests are requested to take conversations inside after 10:00pm.
- ULTIOA Air on Broadbeach has a "No Party" Policy – this policy is enforced by both management and security.
- Smoking is not permitted within the apartments and common areas.
- Refuse/rubbish is not to be placed on balconies or in stairwells or lifts.
- No towels or other items to be hung over balconies.
- No running, cycling, skateboarding in the courtyards (or any common property areas).
- Lot occupiers must ensure that there is no unnecessary water run-off onto balconies below.

If you wish to obtain a copy of the Body Corporate By-Laws, please contact reception during office hours.

BREAKAGES

We understand that accidents do happen. Please inform reception so we can rectify the problem as soon as possible.

RESORT INFORMATION

BUS TRANSPORTATION

Public bus service is provided by Surfside Bus Lines. There are bus stops close to the main entrance. Visit www.surfside.com.au for bus timetables and special services.

CAR PARKING

Complimentary and secure undercover parking is available to all in-house guests, with one car space allocation per apartment. Access to the guest carpark is from the guest lifts on level 4. Care should be taken to prevent car park oil leakage; oil spill clean costs may apply.

CREDIT CARDS

All major credit cards are welcome, including American Express, MasterCard and Visa. A credit card surcharge applies.

ELECTRIC VEHICLES

For the safety and security of all guests and our property, please note that the use of Electric Vehicles (EVs), including e-scooters and e-bikes, inside the apartments is strictly prohibited. We kindly request that EVs are not brought into the apartments due to potential fire hazards associated with their charging equipment. In the unfortunate event that the use of EVs inside the apartment results in a fire, guests will be held fully liable for all costs incurred, including damages and associated expenses. Charging any EV device is also prohibited.

FIRE ALARMS

Due to the sensitivity of our smoke detectors, please turn on the range hood extraction fan while cooking. It is also advisable to leave laundry doors open while using the dryer. Guests are also requested not to burn incense or other like substances because smoke from these items will activate detectors. In the event of a fire alarm during your stay, please evacuate the building using the fire stairs. Do not use the lifts. Fire evacuation procedures are shown on the back of the entry door to your apartment.

FIRST AID

The nearest medical center is located in the Oasis Shopping Center and is open Monday to Friday from 9:00 am to 5:00 pm. For after-hours medical services please contact the Gold Coast After Hours Doctor on (07) 5532 8666. For medical emergencies please dial '000'.

RESORT INFORMATION

FOR HIRE

Cots, rollaway beds and high chairs can be hired for the duration of your stay.

HOUSEKEEPING

Please be advised that all apartments are fully self-contained, they are not serviced daily and will only be cleaned/serviced on departure. However, if your stay is 5 days or longer you will receive a linen service mid-way through your stay. Please inform reception on check-in, as to which day you wish to have this service. Should you require any extra services, charges will apply and 24 hour notice is required, please contact reception to arrange. On departure, if your apartment is left in an unsatisfactory condition that requires extra cleaning an additional charge will apply. You are expected to remove rubbish, wash and dry dishes, cutlery and cooking utensils and return them to appropriate drawers or cupboards.

IRON & IRONING BOARD

An iron and ironing board are located in the laundry of your apartment.

KEYS

You will require your room key for access throughout the building and car park.

LAUNDRY

A dryer and washing machine are located within your apartment.

LIGHT RAIL

The light rail is located along the Gold Coast Hwy and runs every 7.5mins to 15mins. Visit www.ridetheg.com.au or you can ask at reception for further information.

LOCKOUT FEE

If you have locked yourself out and it is after hours, a fee of up to \$200 may be charged to open your apartment. If you lose your keys, the full replacement cost will be charged to your account.

LUGGAGE

We will be pleased to arrange for short-term storage of your luggage if necessary.

RESORT INFORMATION

MAIL

If you are expecting mail, please inform reception. Any incoming mail that is received for a guest will be held at reception.

MAINTENANCE

If you should find anything in your apartment that is not in working order, please contact reception during office hours.

MEDICAL SERVICES

In case of emergency, dial 000. The nearest hospital is:

Gold Coast University Hospital

1 Hospital Blvd, Southport QLD 4215

Telephone: 1300 744 284

NOISE & BEHAVIOUR

Be considerate of other guests and residents. Noise is to be kept to a minimum between 10:00pm and 7:00am. Management has the right to ask guests to leave without refund if behaviour is deemed inappropriate or noise levels unacceptable. Please contact reception for your copy of our "House Rules" policy document. ULTIQA Air on Broadbeach has a "No Party" policy for all resort guests and visitors. To report any noise or behaviour issues after hours please dial "9" from your in-room phone.

PETS

Body Corporate regulations for this building do not allow pets in the building (vacation rental units) unless a certified care animal (e.g., Seeing Eye Dog).

PHOTOCOPYING

A photocopier is available at reception. Charges may apply.

RESORT INFORMATION

RESORT FACILITIES

The resort facilities include a 25m heated lap pool, a children's splash pool, BBQ entertainment area, a tennis court, a sauna and a fully equipped gymnasium. The gymnasium and sauna are located on level 3; the pool, bbq area and tennis courts are on level 4. All facilities are open from 6:00am to 9:00pm.

COMMON AREAS

Parking areas, internal corridors, and courtyards are for the use and enjoyment of all occupiers of lots. Do not leave personal item in stairways, stairwells, lobbies, levels B1 & B2 or carparks.

WASTE DISPOSAL

There is a waste room on each floor (opposite the elevators). Dispose off general waste and all recyclables in the bins located in the waste room. All boxes or larger items are to be disposed of in the bins provided in the waste room or in the bins on Level B2.

SAFETY & SECURITY

Please keep your front door locked at all times. If you are leaving the apartment, it is suggested you close the doors and windows, as the Gold Coast can have strong wind gusts and afternoon storms. Please do not leave items on the balcony, as they may be blown away in strong winds. It is also recommended to lock balcony doors at night as a security measure. Please do not leave valuables or cash in your apartment. The management cannot accept responsibility for guests' personal effects left on the premises.

SMOKING

All common areas and apartments (including the balconies) are 100% non-smoking. If smoking does occur additional fees will apply.

TAXIS

Should you require a taxi during your stay, call Gold Coast Cabs on 13 22 27.

RESORT INFORMATION

TELEVISION

Complimentary Foxtel Business iQ is available. Enjoy a variety of entertainment, sports & movie channels as well as Foxtel On Demand.

TELEPHONE

For Reception, please dial "9" from your room telephone.

TOUR INFORMATION

We have a variety of theme park and show tickets, many of which we provide at discounted rates. [Click here](#) to view all tours and attractions.

TRANSPORT

Wherever you are going, whatever transport you need, we can arrange it for you at reception. Limousine and corporate cars, airtrain connect, shuttles, transfers, buses and taxis. Please contact reception for assistance.

TOWELS

Towels can be changed on request. A charge may apply.

VISITORS

Guests are responsible for their visitors at all times, while they are on the premises. Please ensure you have informed your guests of your room number should they wish to visit outside reception hours.

WIFI

Complimentary Wi-Fi is provided. To connect, please follow the instructions located on wi-fi information stand with QR code on the coffee table

The Iconic Gold Coast

Australia's sixth-largest city is located on the East Coast of Australia, home to world-renowned beaches and hinterland beauty.

Broadbeach is one of the most popular destinations to visit on the Gold Coast, with the perfect blend of quality restaurants, seaside relaxation, shopping, attractions, and nightlife options minutes away from ULTIQA Air on Broadbeach.



GENERAL INFORMATION

AIRLINE ENQUIRIES

Coolangatta Airport is a 30-minute drive from the resort. Brisbane Airport is a 1½ hour drive from the resort. Please note these times are indicative and traffic dependent.

- Qantas - 13 13 13
- Jetstar - 13 15 38
- Virgin Australia - 13 67 89
- Air New Zealand - 13 24 76

AREA MAPS

Tourist guide books and maps of the surrounding area are available at reception.

BEACHES

There are several beautiful beaches located close to the resort:

- Kurrawa Beach - approx. 250m
- Surfers Paradise Beach - approx. 3.1km
- Mermaid Beach - approx. 2.9km
- Nobby Beach - approx. 3.8km
- Burleigh Beach - approx. 6km

CURRUMBIN WILDLIFE SANCTUARY

Currumbin Wildlife Sanctuary is a heritage-listed zoological garden and an iconic Gold Coast tourist destination where you can immerse yourself in the 27 hectares of lush eucalyptus and rainforest, wandering through open animal enclosures, feeding Kangaroos and cuddling koalas along the way.

DRACULA'S CABARET SHOW AND DINNER

Experience an unforgettable evening that will leave you breathless at Dracula's Cabaret. Enter via the Ghost Train ride into the Theatre of the Vampire, where weird waiters and talented performers sink their teeth into a night of comedy, rock, circus, puppetry and amazing stage.

GENERAL INFORMATION

DREAMWORLD

Create memories at Dreamworld and White Water World. Dreamworld is Australia's biggest theme park with a huge variety of rides and attractions, food and beverages, retail outlets and daily entertainment shows all in one place.

GOLF COURSES

Tee off on the best Gold Coast golf courses:

- Emerald Lakes Gold Club, Carrara
- Hope Island Resort, Hope Island
- Lakelands Gold Club, Merrimac
- Palm Meadows Gold Club, Carrara
- Robina Woods Golf Club, Robina
- Royal Pines Golf Resort, Ashmore
- Sanctuary Cove, The Palms Golf Course
- The Glades Golf Club, Robina

MARKETS

Gold Coast has an array of artisan-inspired marketplaces sprinkled all over the suburbs.

- Burleigh Farmers Market - every Saturday from 7:00am;
- Carrara Markets - Saturday & Sunday from 7:00am - 3:00pm;
- Gold Coast Art & Craft Markets - every 1st and 3rd Sunday of the month (Broadbeach location);
- HOTA Farmers & Artisan Markets - every Sunday morning from 6:00am - 11:30am;
- Surfers Paradise Beachfront Markets - every Wednesday, Friday, Saturday from 4:00pm - 9:00pm

PACIFIC FAIR SHOPPING CENTRE

Conveniently located in the heart of Broadbeach, Pacific Fair offers a premium destination filled with specialty stores and major retailers such as David Jones and Myer.

GENERAL INFORMATION

RESTAURANTS

Broadbeach is one of the Gold Coast's central destinations for all things scrumptious:

- Orzo (Italian)
- Hideaway Kitchen & Bar (Asian)
- Moo Moo Restaurant (Steak Restaurant)
- Mamasan Kitchen & Bar (South East Asian)
- Miss Moneypenny's (Modern Mediterranean)
- Gemelli Italian (Italian)
- Marios (Coastal European)

SEA WORLD

Discover a world of fun and adventure at Sea World, jam-packed with exciting rides, shows and marine animals, guaranteed to provide a day full of fun.

SIGHTSEEING TOURS

Please contact the reception tours, tickets and further information.

SKYPOINT OBSERVATION DECK Q1

SkyPoint Observation Deck offers panoramic views of the Gold Coast, 230m above sea level and lets you take in the entire city skyline.

SURFERS PARADISE

Surfers Paradise is known for its high-rise skyline and Surfers Paradise Beach. Surfers Paradise Beach is one of the most famous beach on the Gold Coast with a huge range of restaurants, shops and fast-food chains nearby.

TAMBORINE MOUNTAIN

Visit Tamborine Mountain, located on your doorstep in the peaceful and picturesque Gold Coast hinterland. Just 30 minutes from the Gold Coast – truly one of Queensland's secret treasures. Find a range of places to eat, taste the local wines and liqueurs, explore wonderful walks, waterfalls and National Parks and the sweeping views.

GENERAL INFORMATION

THE OASIS SHOPPING MALL

Located in the heart of Broadbeach, The Oasis includes award-winning restaurants and cafés, over 100 specialty stores and services and has direct access to patrolled beaches.

THEME PARKS

The Gold Coast area is jam-packed with attractions for tourists and locals alike and the Gold Coast is the theme park capital of the Southern Hemisphere.

- Dreamworld - approx. 31km
- Sea World - approx. 9km
- Warner Bros. Movie World - approx. 25km
- Wet 'N' Wild - approx. 25km

WARNER BROS. MOVIE WORLD

Become lost in a world of fantasy and fun, meet your favourite Super Heroes and Super-Villains, and experience the exhilaration of world-class adventure rides and attractions at Warner Bros. Movie World.

CONTACT DETAILS

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Email: info@airbroadbeach.com.au
Telephone: 07 5555 3000

www.ultiqair.com.au