



Welcome

to ULTIQA Signature at Broadbeach

ULTIQA
SIGNATURE

WELCOME

Dear Guest,

Welcome to ULTIQA Signature at Broadbeach. We are pleased to have you for your stay on the Gold Coast.

ULTIQA Signature at Broadbeach boasts spectacular views of the ocean and coastline as well as captivating views of the city and greater gold coast area. Located in central Broadbeach, ULTIQA Signature provides an incredible sense of accessibility to all of Broadbeach's biggest attractions and destinations. Just around the corner from world class dining and café locations, unique shopping experiences and incredible nightlife venues, you are never far away from where you want to be.

Take a short stroll to the Pacific Fair Shopping Centre where you'll find Event Cinemas, more dining options, more boutique department stores and of course luxury global brands on display.

ULTIQA Signature at Broadbeach provides easy access to the Gold Coast theme parks such as Movie World, Sea World, Dreamworld, and Wet 'N' Wild via car, tram, or bus. There are also many championship golf courses within close driving distance such as the famous Royal Pines Golf course.

Please feel free to peruse the contents of this compendium as there is an array of helpful information about the resort, the surrounding areas and attractions.

Should you have any further questions, please do not hesitate to contact reception by dialling '9'.

Again, welcome and we wish you a very pleasant stay.
ULTIQA Signature at Broadbeach

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RESORT INFORMATION

AIR-CONDITIONING

Air-conditioning is available in all suites. The air-conditioning will not operate if the balcony doors are open.

ARRIVAL / DEPARTURE TIME

Check In: 2:00pm | Check out: 10:00am

If you have late travel connections, you are welcome to store your luggage at reception and use the facilities of the resort. Please discuss with reception late check-out options (fees may apply). If you plan on leaving before 9:00am, please settle your account before 5:00pm the day before your departure.

BANKING FACILITIES

There are a number of banking facilities within the vicinity of the resort, including those located at Pacific Fair Shopping Centre.

BODY CORPORATE BYLAWS

ULTIQA Signature at Broadbeach Resort apartments are individually owned and managed under a Body Corporate Structure. By-Laws are set and established for the comfort and enjoyment of both residents and guests and must be adhered to at all times.

Typical By-Laws that may affect your stay are:

- No Pets are permitted.
- Noise levels are maintained so as to not disturb other residents or guests. Noise is to be kept to a minimum between 10:00pm and 7:00am. Guests are requested to take conversations inside after 10:00pm.
- ULTIQA Signature at Broadbeach has a "No Party" Policy – this policy is enforced by both management and security.
- Smoking is not permitted within the apartments and common areas.
- Refuse is not to be placed on balconies or in stairwells or lifts.
- No towels or other items to be hung over balconies.

If you wish to obtain a copy of the Body Corporate By-Laws, please contact reception during office hours.

RESORT INFORMATION

BREAKAGES

We understand that accidents do happen. Please inform reception so we can rectify the problem as soon as possible.

BUS TRANSPORTATION

Public bus service is provided by Surfside Bus Lines. There are bus stops located a 3-minute walk from the entrance. Visit www.surfside.com.au for bus timetables and special services.

CAR PARKING

Complimentary and secure undercover parking is available to all in-house guests, with one car space allocation per apartment. All carparks have lift access.

CREDIT CARDS

All major credit cards are welcome, including American Express, MasterCard and Visa. A credit card surcharge applies.

FIRE ALARMS

Due to the sensitivity of our smoke detectors, please turn on the range hood extraction fan while cooking. It is also advisable to leave laundry doors open while using the dryer. Guests are also requested not to burn incense or other like substances because smoke from these items will activate detectors.

In the event of a smoke alarm sounding in the apartment the smoke will need to be cleared from the room, via windows and sliding doors, within 3 minutes. Do not open the apartment door to the hallway unless a fire is evident and you are evacuating the apartment. Failure to clear smoke will result in the Main Fire Panel going into an alarm leading the QFS to attend. This will also place the building into a Fire Alarm status. You may be fined up to \$1500 for a false alarm.

In the event of a fire alarm during your stay, please evacuate the building using the fire stairs. Do not use the lifts. Fire evacuation procedures are shown on the back of the entry door to your apartment.

RESORT INFORMATION

FIRST AID

The nearest medical center is Broadbeach Medical Centre located on the Gold Coast Highway and is open Monday to Friday from 8:00 am to 5:00 pm. For after-hours medical services please contact the Gold Coast After Hour Doctor on (07) 5532 8666. For medical emergencies please dial '000'.

FOR HIRE

Cots and high chairs can be hired from reception for the duration of your stay. Advance booking and advance notice is required. Charges apply.

HOUSEKEEPING

Please be advised that all apartments are fully self-contained, they are not serviced daily and will only be cleaned/serviced on departure. However, if your stay is 8 days or longer you will receive a linen service mid-way through your stay. If your stay is over 5 days and less than 8 days you will receive a quick refresh mid stay. Fresh bath towels will be exchanged at this refresh. Should you require any extra services, charges will apply and 24hour notice is required, please contact reception to arrange. On departure, if your apartment is left in an unsatisfactory condition that requires extra cleaning an additional charge will apply. You are expected to remove rubbish, wash and dry dishes, cutlery and cooking utensils and return them to appropriate drawers or cupboards.

IRON & IRONING BOARD

An iron and ironing board are located in the laundry of your apartment.

KEYS

You will require your room key for access throughout the building and car park.

LAUNDRY

A dryer and washing machine are located within your apartment.

LIGHT RAIL

The light rail is located along the Gold Coast Hwy and runs every 7.5mins to 15mins taking you as far south as Pacific Fair and north as far as Helensvale. Visit www.ridetheg.com.au or you can ask at reception for further information.

RESORT INFORMATION

LOCKOUT FEE

If you have locked yourself out and it is after office hours, there may be a charge to open your apartment. If you lose your keys, the full replacement cost of \$200 per key and fob will be charged to your account.

LUGGAGE

We will be pleased to arrange for short-term storage of your luggage if necessary.

MAIL

If you are expecting mail, please inform reception. Any incoming mail that is received for a guest will be held at reception.

MAINTENANCE

If you should find anything in your apartment that is not in working order, please contact reception during office hours.

MEDICAL SERVICES

In case of emergency, dial 000. The nearest hospital is:
Gold Coast University Hospital
1 Hospital Blvd, Southport QLD 4215
Telephone: 1300 744 284

NOISE & BEHAVIOUR

Be considerate of other guests and residents. Noise is to be kept to a minimum between 10:00pm and 7:00am. Management has the right to ask guests to leave without refund if behaviour is deemed inappropriate or noise levels unacceptable. ULTIQA Signature at Broadbeach has a "No Party" policy for all resort guests and visitors. To report any noise or behaviour issues after hours please dial "9" from your in-room phone.

RESORT INFORMATION

PETS

Body Corporate regulations for this building do not allow pets in the building (vacation rental units) unless a certified care animal (e.g., Seeing Eye Dog). Charges do apply as the apartment will need to be cleaned to ensure it meets health standards for the next guest.

PHOTOCOPYING

A photocopier is available at reception. Charges apply.

POOL TOWELS

Pool towels are available at reception.

RESORT FACILITIES

The resort facilities include a 50m infinity lap pool, a spa, BBQ entertainment area and Teppanyaki grill, a sauna, a steam room, and a fully equipped gymnasium. ULTIQA Signature at Broadbeach also features an in-house cinema and dining room. All facilities are located on level 4 and are open from 7:00am to 9:00pm. To book the private facilities (cinema, lounge and dining rooms) please see reception at least 24 hours beforehand. A deposit will need to be paid at the time of booking and will only be refunded if the facilities are left in a clean and undamaged condition.

RETAIL LIQUOR

We have partnered with DeBORTOLI to offer our guests a selection of wines and bubbles. Please see our beverages menu on page 16 of this compendium. Our prices are very competitive and if you wish to purchase please speak to our friendly reception team during reception opening hours.

RUBBISH DISPOSAL

There is a garbage room on each floor at the western end of the corridor. The rubbish chutes are used to dispose of general trash as well as recyclables by selecting the correct button before dropping the rubbish down. Please contact reception to ask about the best method of disposing of boxes or large items.

RESORT INFORMATION

SAFETY & SECURITY

Please keep your front door locked at all times. If you are leaving the apartment, it is suggested you close the doors and windows, as the Gold Coast can have strong wind gusts and afternoon storms. Please do not leave items on the balcony, as they may be blown away in strong winds. It is also recommended to lock balcony doors at night as a security measure. Please do not leave valuables or cash in your apartment. The management cannot accept responsibility for guests' personal effects left on the premises. A safe is located in the master bedroom of each apartment. Please use this for the storage of your valuables.

SMOKING

All common areas and apartments (including the balconies) are 100% non-smoking. If smoking does occur additional fees will apply.

TAXIS

Should you require a taxi during your stay, call Gold Coast Cabs on 13 22 27.

TELEPHONE

The phone in your apartment is to communicate with reception 24 hours a day. Please dial "9". There is no external access.

TELEVISION

Complimentary Foxtel Business iQ is available. Enjoy a variety of entertainment channels from over 80 movies channels and 50 sport channels to Foxtel On Demand.

RESORT INFORMATION

TOUR INFORMATION

We have a variety of theme park and show tickets, many of which we provide at discounted rates.

TRANSPORT

Wherever you are going, whatever transport you need, we can arrange it for you at reception. Limousine and corporate cars, airtrain connect, shuttles, transfers, buses and taxis. Please contact reception for assistance.

TOWELS

Towels can be changed on request. A charge may apply.

VISITORS

Guests are responsible for their visitors at all times, while they are on the premises. Please ensure you have informed your guests of your room number should they wish to visit outside reception hours.

WIFI

Complimentary WiFi is provided. Scan the QR code on the WiFi information sheet located in your apartment.

The Iconic Gold Coast

Australia's sixth-largest city is located on the East Coast of Australia, home to world-renowned beaches and hinterland beauty.

Broadbeach is one of the most popular destinations to visit on the Gold Coast, with the perfect blend of quality restaurants, seaside relaxation, shopping, attractions, and nightlife options minutes away from ULTIQA Signature at Broadbeach.



GENERAL INFORMATION

AIRLINE ENQUIRIES

Coolangatta Airport is a 30-minute drive from the resort. Brisbane Airport is a 1½ hour drive from the resort. Please note these times are indicative and traffic dependent.

- Qantas - 13 13 13
- Jetstar - 13 15 38
- Virgin Australia - 13 67 89
- Air New Zealand - 13 24 76

AREA MAPS

Tourist guide books and maps of the surrounding area are available at reception.

BEACHES

There are several beautiful beaches located close to the resort:

- Kurrawa Beach - approx. 330m
- Surfers Paradise Beach - approx. 3.5km
- Mermaid Beach - approx. 2.2km
- Nobby Beach - approx. 2.9km
- Burleigh Beach - approx. 5.2km

CURRUMBIN WILDLIFE SANCTUARY

Currumbin Wildlife Sanctuary is a heritage-listed zoological garden and an iconic Gold Coast tourist destination where you can immerse yourself in the 27 hectares of lush eucalyptus and rainforest, wandering through open animal enclosures, feeding Kangaroos and cuddling koalas along the way.

DRACULA'S CABARET SHOW AND DINNER

Experience an unforgettable evening that will leave you breathless at Dracula's Cabaret. Enter via the Ghost Train ride into the Theatre of the Vampire, where weird waiters and talented performers sink their teeth into a night of comedy, rock, circus, puppetry and amazing stage.

GENERAL INFORMATION

DREAMWORLD

Create memories at Dreamworld and White Water World. Dreamworld is Australia's biggest theme park with a huge variety of rides and attractions, food and beverages, retail outlets and daily entertainment shows all in one place.

GOLF COURSES

Tee off on the best Gold Coast golf courses:

- Emerald Lakes Gold Club, Carrara (07) 5594 4400
- Hope Island Resort, Hope Island (07) 5530 9000
- Lakelands Gold Club, Merrimac (07) 5579 8700
- Palm Meadows Gold Club, Carrara (07) 5594 2450
- Robina Woods Golf Club, Robina (07) 5617 4600
- Royal Pines Golf Resort, Ashmore (07) 5597 8733
- Sanctuary Cove, The Palms Golf Course (07) 5699 9000
- The Glades Golf Club, Robina (07) 5569 1900

MARKETS

Gold Coast has an array of artisan-inspired marketplaces sprinkled all over the suburbs.

- Burleigh Farmers Market - every Saturday from 7:00am;
- Carrara Markets - Saturday & Sunday from 7:00am - 3:00pm;
- Gold Coast Art & Craft Markets - every 1st and 3rd Sunday of the month (Broadbeach location);
- HOTA Farmers & Artisan Markets - every Sunday morning from 6:00am - 11:30am;
- Surfers Paradise Beachfront Markets - every Wednesday, Friday, Saturday from 4:00pm - 9:00pm

PACIFIC FAIR SHOPPING CENTRE

Conveniently located in the heart of Broadbeach, Pacific Fair offers a premium destination filled with specialty stores and major retailers such as David Jones and Myer.

GENERAL INFORMATION

RESTAURANTS

Broadbeach is one of the Gold Coast's central destinations for all things scrumptious:

- Sofia's Restaurant & Bar (Coastal European) (07) 5504 6985
- Orzo (Italian) (07) 5570 3476
- Hideaway Kitchen & Bar (Asian) (07) 5679 0369
- Moo Moo Restaurant (Steak Restaurant) 1300 070 710
- Mamasan Kitchen & Bar (South East Asian) (07) 5527 5700
- Miss Money Penny's (Modern Mediterranean) (07) 5655 0785
- Gemelli Italian (Italian) (07) 5504 7413
- Double Zero (Italian)

SEA WORLD

Discover a world of fun and adventure at Sea World, jam-packed with exciting rides, shows and marine animals, guaranteed to provide a day full of fun.

SIGHTSEEING TOURS

Please contact the reception tours, tickets and further information.

SKYPOINT OBSERVATION DECK Q1

SkyPoint Observation Deck offers panoramic views of the Gold Coast, 230m above sea level and lets you take in the entire city skyline.

SURFERS PARADISE

Surfers Paradise is known for its high-rise skyline and Surfers Paradise Beach. Surfers Paradise Beach is one of the most famous beach on the Gold Coast with a huge range of restaurants, shops and fast-food chains nearby.

TAMBORINE MOUNTAIN

Visit Tamborine Mountain, located on your doorstep in the peaceful and picturesque Gold Coast hinterland. Just 30 minutes from the Gold Coast – truly one of Queensland's secret treasures. Find a range of places to eat, taste the local wines and liqueurs, explore wonderful walks, waterfalls and National Parks and the sweeping views.

GENERAL INFORMATION

THE OASIS SHOPPING MALL

Located in the heart of Broadbeach, The Oasis includes award-winning restaurants and cafés, over 100 specialty stores and services and has direct access to patrolled beaches.

THEME PARKS

The Gold Coast area is jam-packed with attractions for tourists and locals alike and the Gold Coast is the theme park capital of the Southern Hemisphere.

- Dreamworld - approx. 30km
- Sea World - approx. 8.8km
- Warner Bros. Movie World - approx. 23.3km
- Wet 'N' Wild - approx. 23.4km

WARNER BROS. MOVIE WORLD

Become lost in a world of fantasy and fun, meet your favourite Super Heroes and Super-Villains, and experience the exhilaration of world-class adventure rides and attractions at Warner Bros. Movie World.

BEVERAGES MENU



De BORTOLI REGIONAL RESERVE

\$35 per bottle

Regions: Yarra Valley, King Valley, Heathcote VIC

- Chardonnay
- Sauvignon Blanc
- Shiraz

ROCOCO Premium Cuvée

\$30 per bottle

Hand crafted with biscuit characters, fine bubbles and an elegant drinkable style. Rococo Premium Cuvée is a premium sparkling to celebrate with friends.

Region: Yarra Valley VIC

EMERI Pink Moscato

\$30 per bottle

A little bit frivolous and a whole lot of fun, the easy drinking Emeri sparkling is a delightful way to change the ordinary into the unexpected.

Region: Riverina NSW

MT OSSA SPRING WATER 750ml

\$6 per bottle

Mt Ossa Spring Water has the perfect natural balance of minerals and elements for the distinctive pristine taste, true to Tasmania's rich terroir.

- Still Water
- Sparkling Water

CONTACT DETAILS

ULTIQA Signature at Broadbeach
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Telephone: 07 5563 5958

www.ultiqasignature.com.au